

## **FEMA ASSISTANCE**

To apply for FEMA assistance visit: [www.disasterassistance.gov](http://www.disasterassistance.gov) or call 1-800-621-FEMA (1-800-621-3362) TTY: 1-800-462-7585. To find the nearest FEMA Disaster Recovery Center visit: <https://egateway.fema.gov/ESF6/DRCLocator>

## **EMERGENCY ASSISTANCE**

If you need emergency help call 9-1-1.

## **BASIC SUPPLIES**

If you need supplies, such as food, water, or ice, please contact your county emergency management at: [http://www.floridadisaster.org/fl\\_county\\_em.asp](http://www.floridadisaster.org/fl_county_em.asp) or by phone at (850) 815-4001 for the location of the nearest distribution center. Your county emergency management can provide up-to-date information about shelters and local distribution centers for food and supplies.

## **HELP FOR SENIORS**

If you know of a senior who needs assistance call the Florida Department of Elder Affairs hotline at 1-800-96-ELDER (1-800-963-5337). To report elder abuse, call 1-800-96-ABUSE (1-800-962-2873).

## **HELP FOR VETERANS**

Veterans in need of assistance or in need of their medication can contact the Veteran Disaster Hotline at 1-800-507-4571 or go to any VA medical facility for assistance.

## **MENTAL HEALTH**

If you or someone you know is experiencing emotional distress please call the Disaster Distress Helpline at 1-800-985-5990 or text TalkWithUs to 66746 to connect with a trained counselor. You may also visit: <http://bit.ly/2vH2Huc> for more information about managing stress after a disaster and talking with children about traumatic events.

## **DIALYSIS**

To find a dialysis center in your area visit: <http://www.dialysisunits.com/>. Patients of DaVita Dialysis may contact 1-800-400-8331 to find the nearest Dialysis Center.

## **MORTGAGE RELIEF**

To find out if you qualify for temporary mortgage relief, visit the Freddie Mac website at: <http://www.freddiemac.com/about/hurricane-relief.html> , the Fannie Mae website at: <http://www.fanniemae.com/portal/about-fm/hurricane-relief.html> or by phone at

1-800-2FANNIE (800-232-6643). To contact the Federal Housing Finance Agency visit: <https://www.fhfa.gov/Homeownersbuyer/MortgageAssistance/Pages/Disaster-Assistance.aspx>

You may also contact the Department of Housing and Urban Development (HUD) to find out if you qualify for any hurricane related help with your mortgage or mortgage insurance. To contact HUD about disaster assistance visit: [https://www.hud.gov/program\\_offices/housing/sfh/ins/203h-dft](https://www.hud.gov/program_offices/housing/sfh/ins/203h-dft) or [https://www.hud.gov/program\\_offices/housing/sfh/nsc/qaho0121](https://www.hud.gov/program_offices/housing/sfh/nsc/qaho0121)

## **TAX RELIEF**

Taxpayers in affected areas may be eligible for tax relief from the IRS. To learn more about IRS assistance visit: <https://www.irs.gov/newsroom/tax-relief-in-disaster-situations>.

## **DISASTER RECOVERY LOANS**

The U.S. Small Business Administration is providing various disaster loans to qualifying Floridians. For more information about SBA disaster loans visit: <https://www.sba.gov/disaster-assistance/>. The U.S. Department of Agriculture provides loans to qualifying individuals, businesses, and communities after disasters. For more information visit: <https://www.usda.gov/topics/disaster/storms>, or contact the USDA office in Florida at: (352) 338-3400.

## **DISASTER UNEMPLOYMENT ASSISTANCE**

Floridians who are unemployed as a result of a disaster, and who are ineligible for regular state unemployment insurance, are encouraged to apply for Disaster Unemployment Assistance (DUA) through the U.S. Department of Labor. For additional information about DUA visit: <https://workforcesecurity.doleta.gov/unemploy/disaster.asp> or contact the U.S. Department of Labor by phone at 1-866-487-2365.

## **HURRICANE RESPONSE HIRING**

The U.S. Small Business Administration is hiring a variety of temporary positions located throughout areas affected by recent disasters. For more information visit: <https://www.sba.gov/disaster-assistance/hurricane-response-jobs-sba>. For FEMA hiring visit: <https://careers.fema.gov/hurricane-workforce>.

## **FEMA ASSISTANCE**

For in-person assistance with storm related questions, visit your local FEMA Disaster Recovery Center. For a list of centers in your area visit: <https://gateway.fema.gov/ESF6/DRCLocator> or call 1-800-621-FEMA (1-800-621-3362) TTY: 1-800-462-7585.

Be aware of SCAMS: Federal and state workers never ask for or accept money, and always carry identification badges. There is no fee required to apply for or to get disaster assistance from FEMA, or the State of Florida. If you suspect fraud call FEMA's Disaster Fraud Hotline at 866-720-5721, or the Florida Attorney General fraud hotline at 1-866-966-7226.

## RESOURCES

Emergency Assistance 9-1-1

Local resources (food, shelter, childcare,) 2-1-1

Food, water, ice distribution <https://www.floridadisaster.org/>, 850-815-4001, TDD/TTY: 1-800-226-4329

County Emergency Management Offices <https://www.floridadisaster.org/counties/>

Shelters [www.floridadisaster.org/shelter-status/](http://www.floridadisaster.org/shelter-status/)

Florida Highway Conditions: [www.flhsmv.gov/fhp/traffic/live\\_traffic\\_feed.html](http://www.flhsmv.gov/fhp/traffic/live_traffic_feed.html), or dial 5-1-1 or \*FHP (347)

Florida Elder Affairs Hotline 1-800-96-ELDER (1-800-963-5337) <http://elderaffairs.state.fl.us/>

Veteran Disaster Hotline [www.va.gov](http://www.va.gov), 1-800-507-4571

Disaster Distress Helpline (for emotional distress) 1-800-985-5990, or text TalkWithUs to 66746

Blue Tarp Roofs (Army Corps of Engineers) 1-888-ROOF-BLU

FEMA [www.disasterassistance.gov](http://www.disasterassistance.gov), 1-800-621-FEMA (1-800-621-3362) TTY: 1-800-745-0243